

Customer No. 64280

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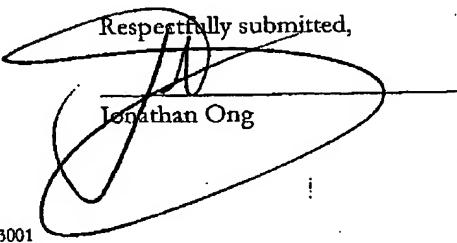
Commissioner for Patents
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Enclosed please find the executed Revocation of Power of Attorney By Assignee, New Power of Attorney, Change of Correspondence Address, and Change of Attorney Docket Number for the following Application Serial Numbers:

Application Serial No.	New Attorney Docket No.
09/609,714	34874-268
09/987,356	34874-268 CON
10/415,596	34874-269 NATL
09/937,707	34874-270 NATL
11/122,015	34874-270 CON
10/178,842	34874-271
10/326,390	34874-272
10/334,342	34874-273
10/164,192	34874-274
10/811,972	34874-275
09/869,579	34874-278 NATL
10/207,804	34874-279
10/811,971	34874-280
10/720,669	34874-281
10/799,764	34874-282

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10/790,694	34874-283
10/817,844	34874-284
10/865,942	34874-285
10/895,491	34874-286
11/143,650	34874-287
11/261,581	34874-289
11/261,582	34874-290
11/357,159	34874-292
11/443,352	34874-294



Respectfully submitted,

Jonathan Ong

Date: February 20, 2007

MINTZ, LEVIN, COHN, FERRIS, GLOVSKY AND POPEO, P.C.
CUSTOMER NO. 64280
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San Diego, CA 92121-3039 Telephone: 858-320-3000 and Facsimile: 858-320-3001

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PATENT
New Attorney Docket No.: 34874-280IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Serial No.:	10/811,971	Conf. No.:	2997
Applicant(s)	Matthias Kaiser		
Filed	3/30/2004		
TC/Art Unit	3621		
Examiner	John M. Winter		
For	METHOD AND SYSTEMS FOR DETECTING USER SATISFACTION		

COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, VA 22313-1450

REVOCATION OF POWER OF ATTORNEY BY ASSIGNEE, NEW POWER OF ATTORNEY, CHANGE OF CORRESPONDENCE ADDRESS AND CHANGE OF ATTORNEY DOCKET NUMBER

Dear Sir:

As Assignee of record of the entire interest of the above-identified patent, any and all powers of attorney previously given are hereby revoked and new power of attorney is appointed to the Practitioners associated with Customer Number 64280, all of MINTZ, LEVIN, COHN, FERRIS, GLOVSKY AND POPEO, P.C., 9255 Towne Centre Drive, Suite 600, San Diego, California 92121-3039, as Applicants' attorneys and/or representatives with full power of substitution and revocation to take any and all action necessary and to conduct all business in the United States Patent and Trademark Office, and in any corresponding Patent Office during prosecution under the Patent Cooperation Treaty, with regard to the above-identified patent.

Please change the correspondence address for this patent to the address associated with Customer Number 64280, namely:

SEND CORRESPONDENCE TO:

MINTZ, LEVIN, COHN, FERRIS, GLOVSKY and POPEO, P.C.
 9255 Towne Centre Drive
 Suite 600
 San Diego, California 92121-3039
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SAP AG (formerly SAP Aktiengesellschaft) certifies under 37 C.F.R. § 3.73(b) that it is the Assignee of the entire right, title and interest in the patent identified above by virtue of assignment of the patent identified above. SAP AG is duly empowered as Assignee by virtue of recorded assignment, Recordation Date: August 12, 2004, Reel: 014979/Frame: 0312.

BEST AVAILABLE COPY

Applicant: Matthias Kaiser
U.S.S.N.: 10/811,971
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Attorney Docket No.: 34874-280

The undersigned is/are empowered to act on behalf of SAP AG as Assignee. Acting on behalf of the Assignee, the undersigned has/have reviewed all of the documents in the chain of title of the above-identified patent and, to the best of my/our knowledge and belief, title is in the Assignee identified above.

The undersigned, hereby declare(s) that all statements made herein of my/our own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. § 1001 and that such willful false statements may jeopardize the validity of the patent issued thereon.

In addition, please change the Attorney Docket No. to: 34874-280

Respectfully submitted,

Dated: Feb. 16, 2007

By: 

Typed Name: Dr. Harald Hagedorn

Title: Director, IP Portfolio Development

Company: SAP AG, Global IP Group

TRA 2253881v.1